

23 June 2025

Dear Valued Customer

Exciting New Features Now Available on the Transnet Spotlight 3 Mobile App!

Transnet Port Terminals is pleased to announce that the Transnet Spotlight 3 Mobile App has been **UPGRADED!** We have expanded our Spotlight service offering to include the following new features to improve your cargo visibility and operational efficiency:

- **Expanded Sector Visibility:** The app now supports AGRI-Bulk, Breakbulk, and Automotive sectors, enabling you to search for vessel visits and berthing details specific to these areas.
- **Access to Stack Information:** Depending on the terminal, users can now view stack occupancy and stack date details for AGRI-Bulk, Breakbulk, and Automotive cargo.
- **Integrated Weather Monitoring:** Stay informed with real-time weather data from monitoring stations at selected terminals.
- **Advanced Track and Trace:** Easily track your cargo using filters such as Order Number, Cargo Tag, Pre-advice, and Bill of Lading, now available for all three new sectors.

To Access the New Features:

- **Existing Users:** Update your settings via the app's context menu (top left-hand corner), then add sectors and/or ports to enable the new features.
- **New Users:** Search for "Transnet Spotlight" on your applicable mobile app store. After downloading, complete the registration process to access the app features.

Note: For your security and so that we comply with latest framework standards, Spotlight uses the latest framework technologies. As a result, it may not be compatible with older operating systems (e.g., Android 10 or iOS 9 and earlier). If your device is not supported, the app store will display a message such as **"Spotlight is not compatible with your device."** In such cases, you will need to update your device's software to the latest version in order to install or use the app.

Need help navigating the new features? We've created a **user-friendly Spotlight User Manual** (attached to this communicate) to guide you every step of the way.

For further support, our dedicated Call Centre team is ready to assist. You can also report any app-related issues directly within the app by selecting the context menu and sending us a message.

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TRANSNET HAS A '**ZERO GIFTS**' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS

Thank you for being a valued Spotlight user!


ALVIN GULZAR

EXECUTIVE MANAGER: ICT