

12 December 2025

Dear Valued Stakeholders,

Re: TNPA Port of Cape Town Operations During the Festive Season 2025/26

The Festive Season represents the peak operational period for the Port of Cape Town (PoCT), with heightened cargo handling and vessel movements across our facilities. In this regard, the Transnet National Ports Authority (TNPA), Port of Cape Town, wishes to confirm its operational arrangements for the 2025/26 Festive Season.

Please be advised that all TNPA marine, security, and essential port operations will continue uninterrupted throughout the festive period. This includes public holidays such as Day of Reconciliation, Christmas Day, Day of Goodwill, and New Year's Day. TNPA remains firmly committed to ensuring seamless marine services, efficient vessel traffic management, and the overall smooth functioning of port operations during this busy time.

For customer queries or matters pertaining to the Harbour Master's Office, please contact:

- TNPA Customer Care: 0860 109 330
- Port Control: 021 449 2805
- Email: customercare.tnpa@transnet.net | tnpacpt.csc@transnet.net | portcontrol.vtscpt@transnet.net

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Company Secretary: Mr S Selepe

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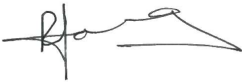
TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS

Should you require any additional information, please do not hesitate to engage the TNPA Port of Cape Town through the established communication channels.

TNPA sincerely appreciates your ongoing cooperation, partnership, and trust. We extend our warmest wishes to all customers and stakeholders for a safe, peaceful, and enjoyable festive season.

We look forward to further strengthening our strategic partnership in 2026 and, in so doing, positively positioning the Port of Cape Town as a catalytic enabler of South Africa's economic growth.

Yours sincerely,



Rajesh Dana

Port Manager

Port of Cape Town

Transnet National Ports Authority